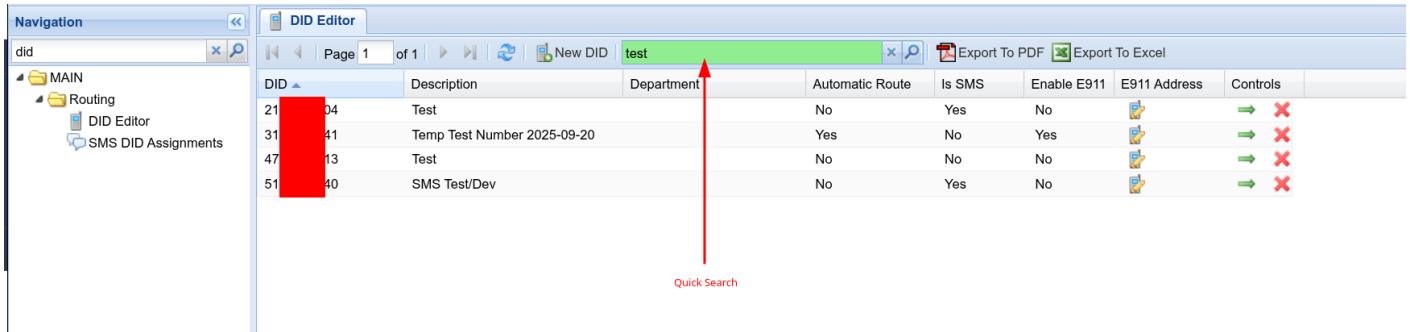


What's New

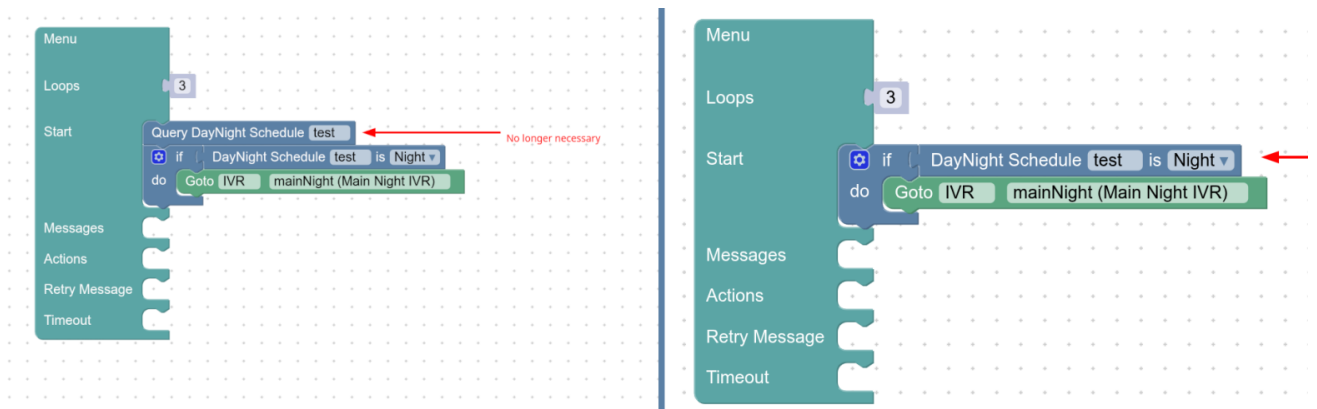
2026 - June - Update

- Quick Search is now available on all screens



2026 - Mar - Update

- IVR: DayNight
 - It is no longer required to have 'Query DayNightSchedule' in order to get the DayNight status.
 - You can now just directly use 'If' and 'DayNight' together, without first doing 'Query'
 - This change is backwards-compatible. You can continue to save/edit older style DayNight sequences

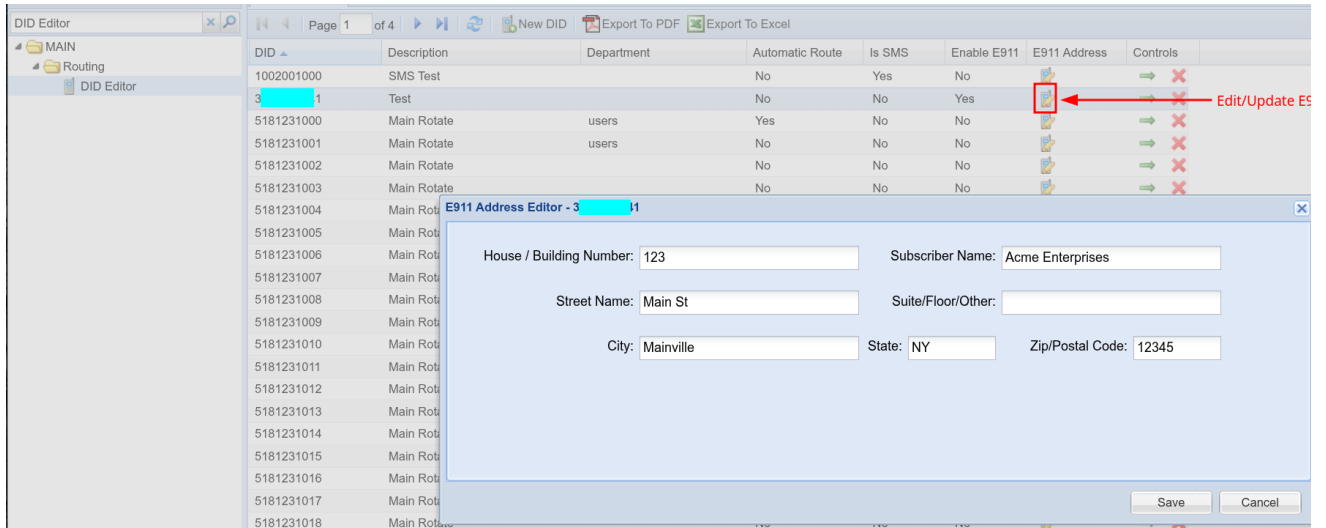


2026 - Feb - Update

- Phone Buttons - Loading speed efficiency update: up to 840% increase in speed!

2026 - Jan - Update 2

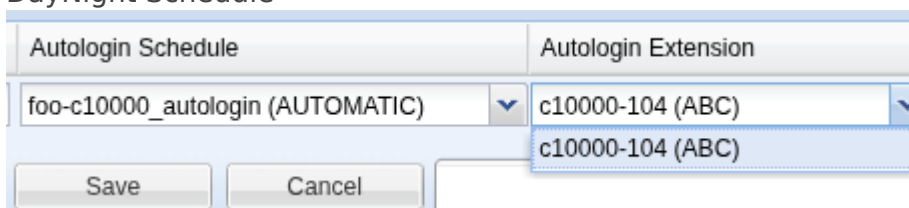
- New Feature: Edit E911 Address
 - Now you can update associated E911 location addresses with your DID Phone Numbers



- Ensure that you dial 933 to test Emergency Services after updating addresses.
 - Note: (Dialing 911 without an emergency may lead to State Imposed Fines)
 - See this guide on how E911 functions and how to fully do setup and testing: [Here](#)

2026 - January - Update 1

- New Feature: Call Center -> Agent Assignments -> AutoLogin Schedule.
 - When using Call Center, this allows for automatically logging in an agent based on a DayNight Schedule

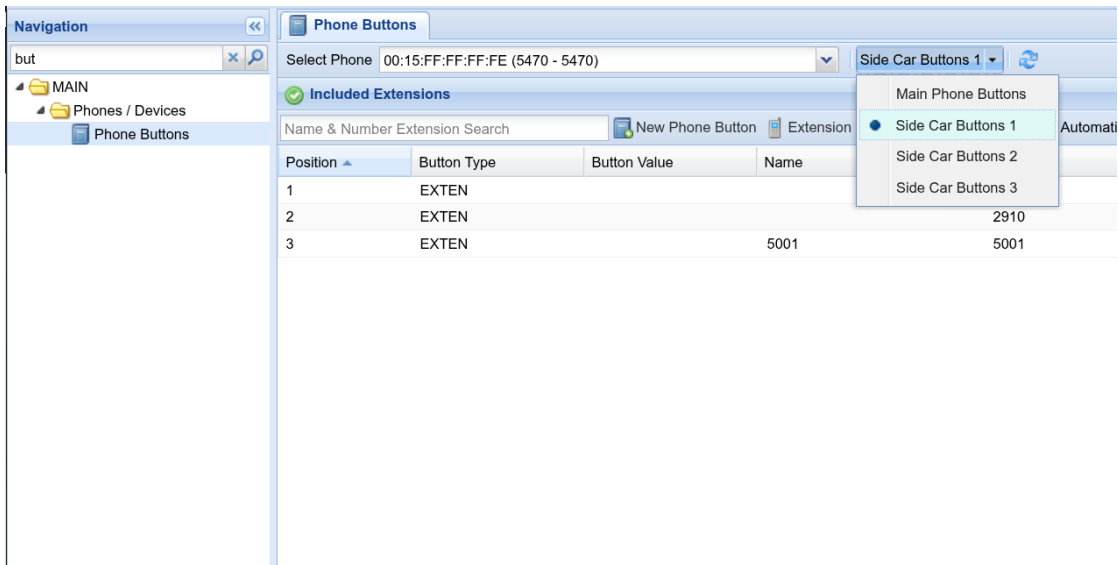


2025 - November - Update 1

- IVR Editor -- Expanded ComboBox for long prompt names
- General -- Errors now pop over all over panels
- General -- Errors with XML output now properly show
- Dialer Campaigns properly shows per-call-type settings based on what type being used (Call vs SMS)
- Dialer Campaigns -- Fixed margins and PropertySheet 'creep' when clicking
- SMS Message Screen now is refreshed after deleting a message

2025 - October - Update 2

- Multiple Yealink SideCars now supported
 - Sidecars 2 and 3 can now be set up using the portal



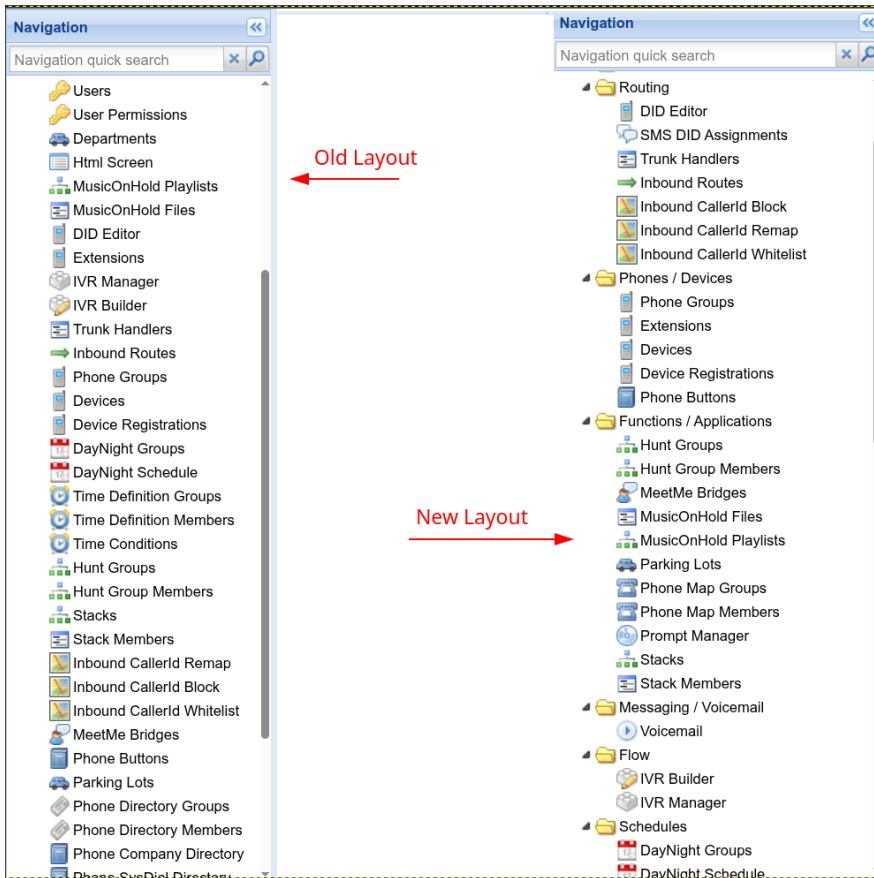
The screenshot displays the 'Phone Buttons' configuration page. On the left is a navigation pane with 'MAIN', 'Phones / Devices', and 'Phone Buttons'. The main area shows a 'Select Phone' dropdown set to '00:15:FF:FF:FE (5470 - 5470)'. Below this is a section for 'Included Extensions' with a search bar and buttons for 'New Phone Button' and 'Extension'. A table lists three extensions:

Position	Button Type	Button Value	Name
1	EXTEN		
2	EXTEN		2910
3	EXTEN	5001	5001

To the right, a dropdown menu for 'Side Car Buttons 1' is open, showing options: 'Main Phone Buttons', 'Side Car Buttons 1' (selected), 'Side Car Buttons 2', and 'Side Car Buttons 3'.

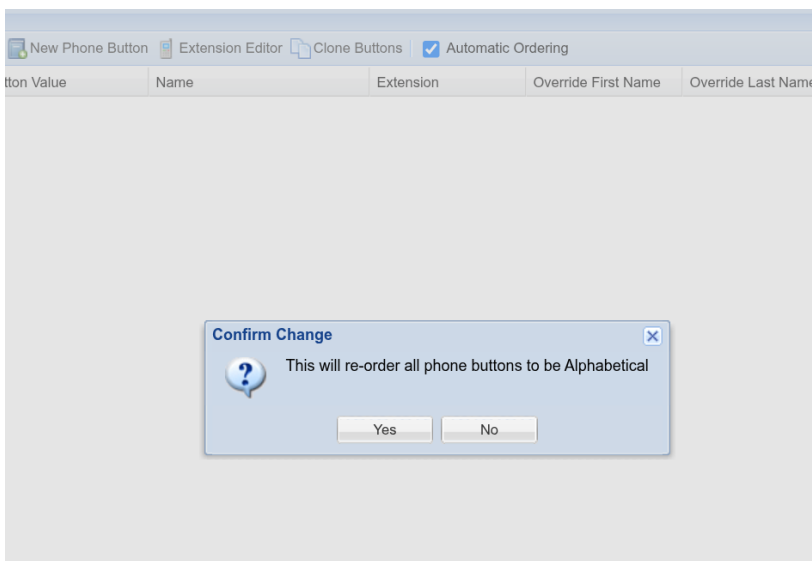
2025 - October - Update 1

- Navigation has been grouped
 - Now, various configuration screens are grouped by category in order to more easily locate what's needed.



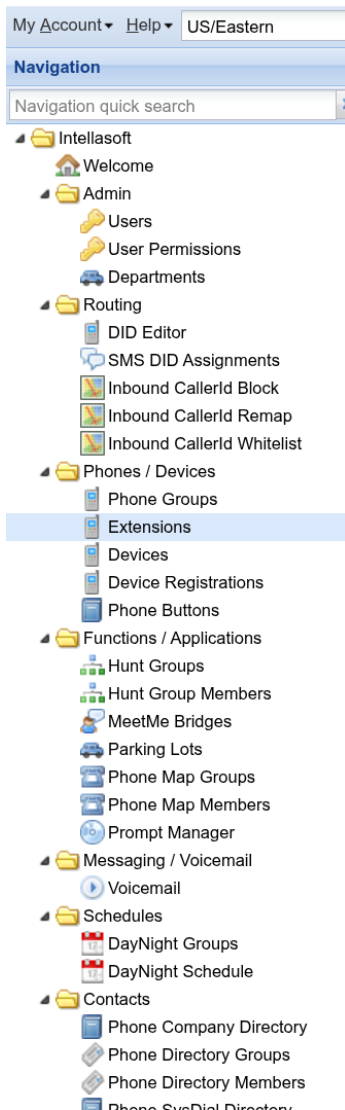
2025 - September - Update 6

- Phone Buttons Automatic Ordering Confirmation
 - Now there is a confirmation popup when switching to automatic (alphabetical) ordering for Phone Buttons



2025 - September - Update 5

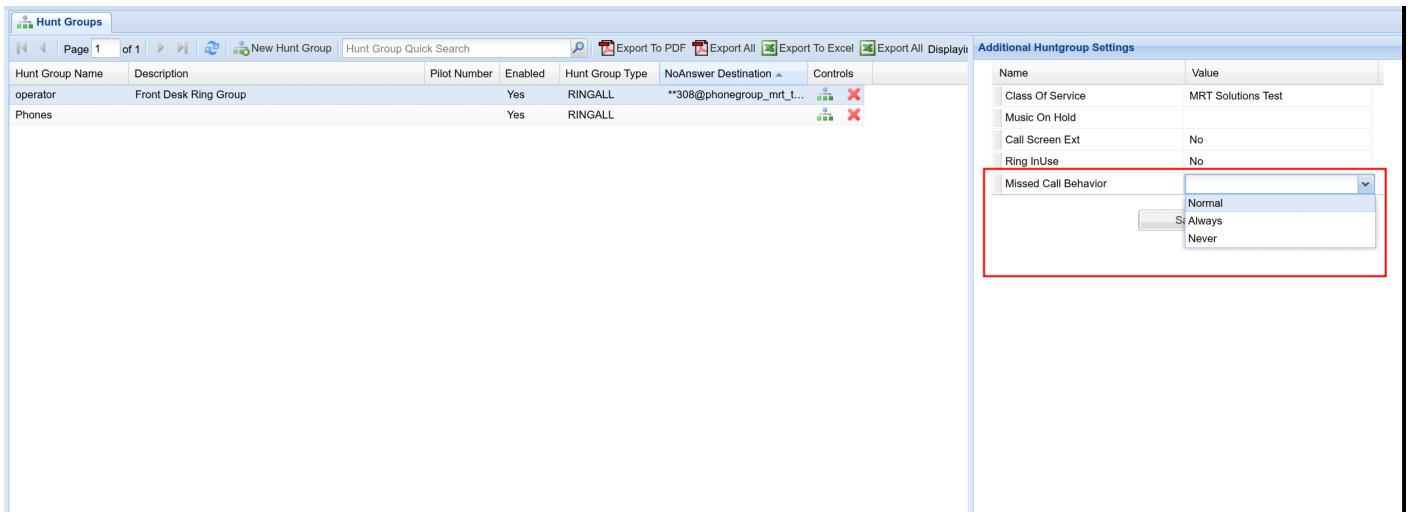
- Navigation Redesign
 - Navigation is now logically grouped by general category



2025 - September - Update 4

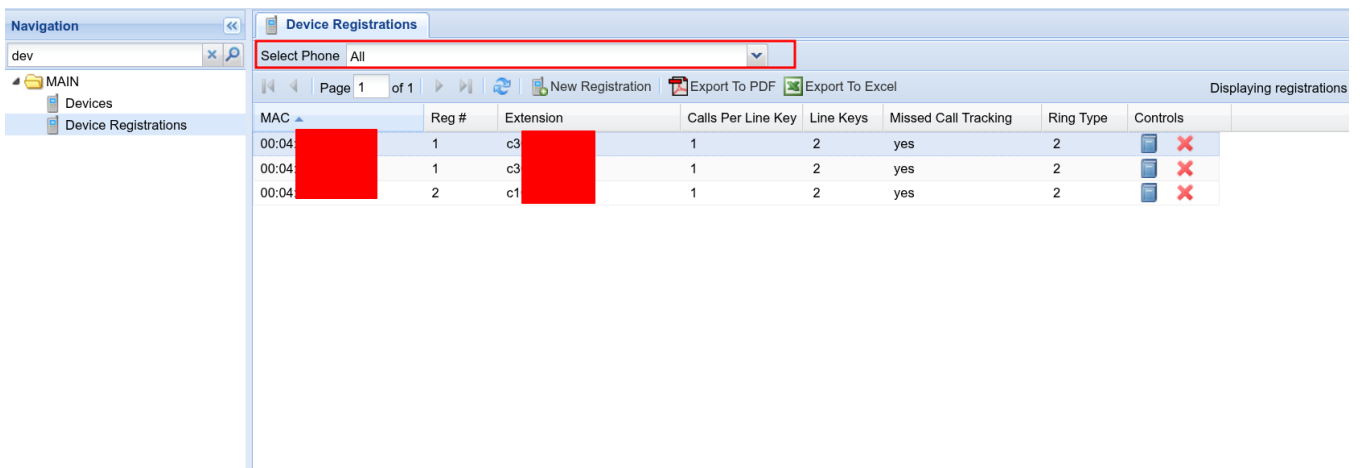
- HuntGroups Redesign
 - The HuntGroups grid has been simplified so it fits well on smaller screens
 - HuntGroups now have an option for '**Missed Call Behavior**'
 - Options:
 - Normal - This is the **new** default when creating new HuntGroups.
 - This setting will only leave a missed call if the call has not been answered by the huntgroup
 - Always - Always leave a missed call on all phones in the HuntGroup, even if the call is answered

- Never - Never leave a missed call on any phone in the HuntGroup, even if the call is missed
- Note: The previous default was 'Never'. All existing huntgroups that have been created before this update have been set to 'Never' to keep existing behavior.



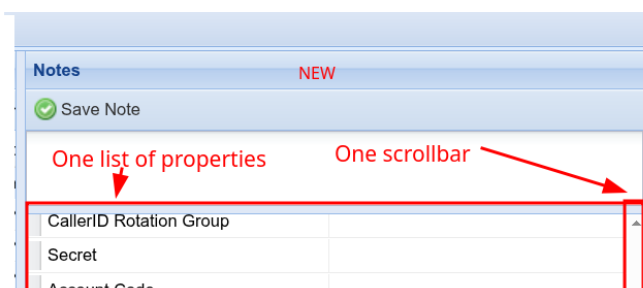
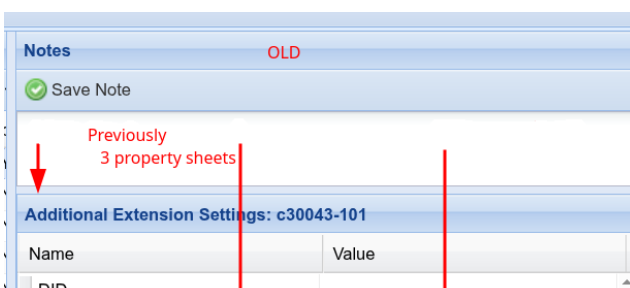
2025 - September 8 - Update 3

- **Device Registrations** 'There is now an All view for showing device registrations across all phones



2025- September 8 - Update 2

- **Extensions** 'Additional Extension Settings' has changed to be easier to manage on smaller screens



2025 - September - Update 1

- **IVR/Blockly: New Feature: If Time**
- **IVR/Blockly: New Feature: Set Test Time**
- Example Usages
 - - You can now do checks like: July 4... and the system does NOT care about a SPECIFIC calendar date. it will check for July 4 for any year
 - - 8:00-9:00 -- This will check if it's ANY DAY between 8 and 9 am. Make sure to use 24h times.
 - - 8:00-14:00 -- This will check if it's between 8am and 2pm for any day
 - You can mix and match:
 - Example: 8:00-14:00 DayOfWeek: 1 -- This will check for 8a-2pm Mondays
 - You can use numeric days of week or named days of week, like 'mon/tue/wed'.
 - You can use ranges like: tue-wed
 - You can use day ranges, like 10-20 (10th of the month to the 20th of the month)

Below are some examples

The image shows a Blockly script with four 'if' blocks, each followed by a 'do' block containing a 'Log Text' block. A red arrow points to the 'Set Test Time' block at the top, which is set to '2025/09/01 12:00:01'. The text next to the arrow says 'Pretend we're a specific time (For Testing a schedule in the Future)'. The four examples are:

- Example 1:** Time = (Time Range 9:00-14:00 Days of Week Days of Month Months)
do Log Text Basic Example: Between 9am and 2pm
- Example 2:** Time = (Time Range 9:00-14:00 Days of Week mon-wed,fri Days of Month 1-15 Months 6-9)
do Log Text Example 2: Between 9am and 2pm
do Log Text but only Monday/Tuesday/Wednesday/Friday
do Log Text and only on between the first and 15th of the mo...
do Log Text and only Between June and September
- Example 3:** Time = (Time Range Days of Week wed Days of Month Months)
do Log Text Example 3: Every Wednesday
- Example 4:** Time = (Time Range Days of Week Days of Month Months 1)
do Log Text Example 4: All January

Revision #16

Created 2025-09-08 18:08:58 UTC by Mark Murawski

Updated 2026-06-12 17:06:54 UTC by Mark Murawski