

# Overview

Welcome to the web portal documentation.

- The best place to start is the **Web Portal Introduction**.
- This covers how to get started, including:
  - **Logging In**
  - **Navigation**
  - **Grid-Based Editor**

Important topics for administrators are:

- **Users**
- **Extensions**
- **Voicemail**
- **Call Logs**

For more advanced system customization see:

- **DayNight Groups / DayNight Schedule**
  - (Example use: Set the day time hours and night time hours for your main phone number)
- **Hunt Groups / Hunt Group Members**
  - (Example use: Ring a group of phones)
- **Phone SysDial Directory**
  - (Example use: Organization-Wide short code dialing)
- **PhoneMap Groups / Phone Map Members**
  - (Example use: Rotating on-call routing in your organization)

For details on troubleshooting and support, see:

- **Collecting Call Examples**

- (When something goes wrong, technical support will need some basic information about the issue)

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