Hunt Group Members

Overview

A **Hunt Group** is a way to ring a group of phones, either in sequence or in parallel.

- Hunt Group Selection
- Adding a New Hunt Group
- Enabling/Disabling Hunt Group Members
- Removing Hunt Group Members

Hunt Group Selection

Before adding Hunt Group Members, you must first choose the hunt group to modify from the dropdown in the top left of the screen.

> Tip: If the Hunt Groups were updated and are not visible in the list, reload the list by picking any group and pressing refresh or by navigating to a different screen and back again.

image.png

Adding a New Hunt Group

1) After choosing a Hunt Group, click the **New Hunt Group Member** button and fill out the row.

> Tip: Unlimited members are supported.

image.png

Property	Description
Name (Required)	The descriptive name of the number to ring.
Number (Required)	The number to ring, which can be any valid extension or 10 digit number.
Enabled	Whether or not the number will be active within the Hunt Group.
Position	Only valid for LINEAR type. Each number will ring for **Ring Interval** seconds. If not picked up, the call will proceed with ringing the next number from smallest to largest in the position sequence until there are no more numbers to call. At that point, the call will be sent to the Unavailable Destination
Ring Interval (Required)	For a LINEAR type, the number of seconds the call will ring. For a RINGALL type, all enabled numbers will ring simultaneously for the set number of seconds. If not picked up, the call will be sent to the Unavailable Destination
Ring Interval Retry	If (And only if) this is non-zero, 'Ring Interval' becomes the sub-interval, and we'll ring up till 'Ring Retry Interval' seconds total.. Example: Ring Interval: 10 / Ring Retry Interval: 60 -- Ring 10 seconds each, for 60 seconds max

Enabling/Disabling Hunt Group Members

To disable/enable a hunt group member, double-click on the member's row and disable/enable the checkbox under "Enabled".

Disabling a Hunt Group Member is useful when one or more members may become unavailable or just not necessary to ring them for a certain period. When the member becomes available again, edit the record to set it back to Enabled.

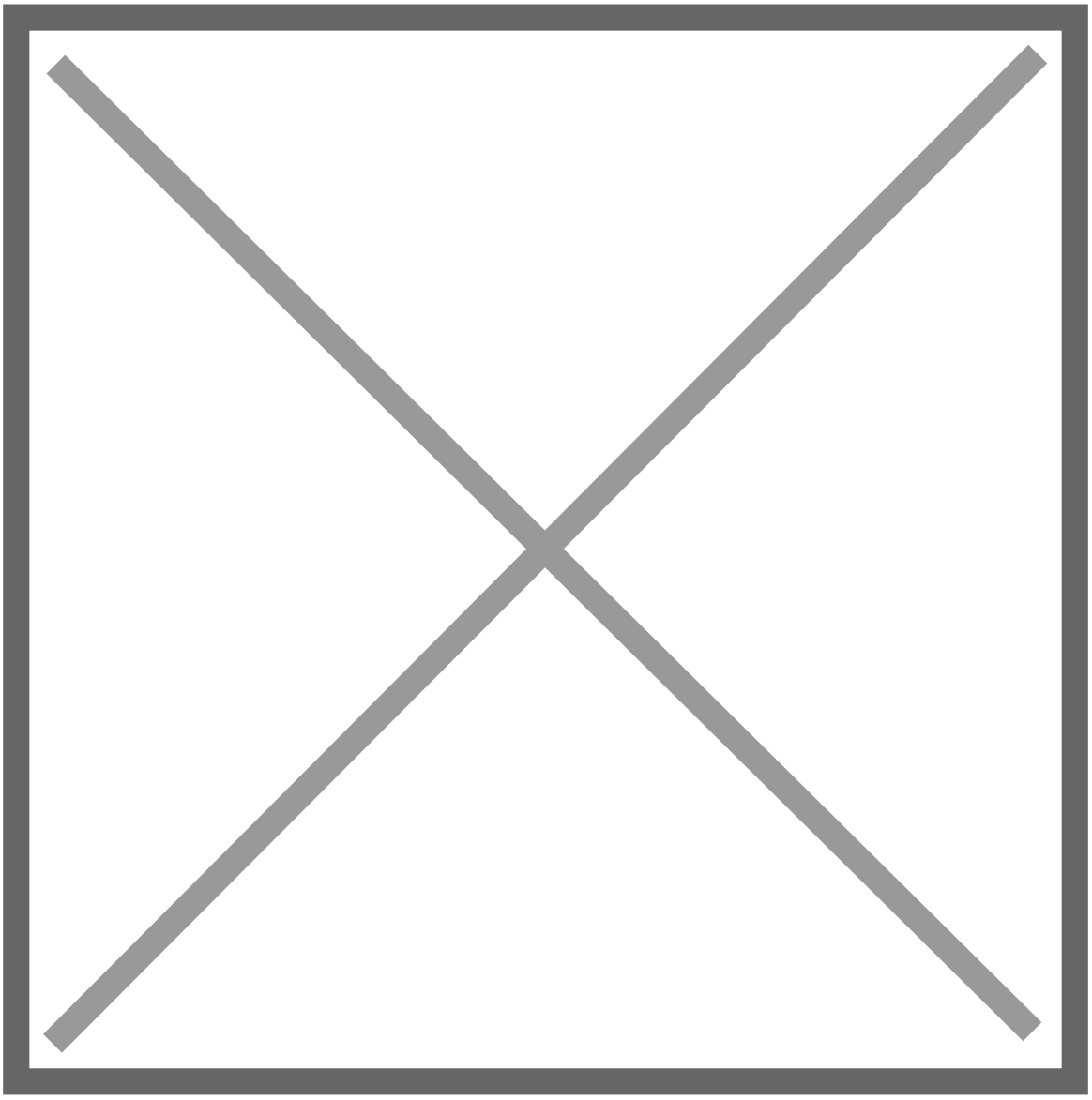
image.png

Removing Hunt Group Members

1) Click on the red **X,** next to the member's name

2) In the dialog, click **OK** to delete.

image.png



Revision #5
Created 2024-03-25 13:46:51 UTC
Updated 2026-06-05 16:24:34 UTC by Mark Murawski