System Summary (needs all info)

Field	Description
Date	
All Calls	
All Answered	
All Missed	
Invalid	
Forwarded	
Queue Voicemails	
Manual	
Manual Answered	
Manual Missed	
InQueue	
InQueue Answered	
InQueue Missed	
Inbound	
Inbound Answered	
Inbound Missed	
Other	
Other Answered	
Other Missed	
Queue	
Queue Answered	

Field	Description
Queue Missed	

Dialer	
Dialer Answered	
Dialer Missed	
Dialer Connected	
Dialer Unconnected	
Talk Total	
Talk Manual	
Talk InQueue	
Talk Inbound	
Talk Other	
Talk Queue	
Talk Dialer	
Avg Talk	
Avg Talk Manual	
Avg Talk InQueue	
Avg Talk Inbound	
Avg Talk Other	
Avg Talk Queue	
Avg Talk Dialer	

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