

Per-Queue Wait Cutoffs

Field	Description
Queue	Name of the queue
Date	The date within the date range selected
# 0-30 sec	# of calls for queue for duration within 0 to 30 seconds
% 0-30 sec	% of calls for queue for duration within 0 to 30 seconds
# 31-60 sec	# of calls for queue for duration within 31 to 60 seconds
% 31-60 sec	% of calls for queue for duration within 31 to 60 seconds
# 61-120 sec	# of calls for queue for duration within 61 to 120 seconds
% 61-120 sec	% of calls for queue for duration within 61 to 120 seconds
# 121+ sec	# of calls for queue for duration of more than 121 seconds
% 121+ sec	% of calls for queue for duration of more than 121 seconds

Revision #1

Created 25 March 2024 14:39:41 by Robert Alexander

Updated 25 March 2024 20:34:49 by Robert Alexander