

# Installation

## How to Install IntellaQueue PC Toolbar

- 1) Download the [application](#).
- 2) Open your downloads folder
- 3) Run `intellaQueue-setup.exe`
- 4) On the IntellaQueue pop-up, hit the install button
- 5) On the next page check the accept checkbox and let the installation run
- 6) When this is done, you will have this desktop icon. Run it
- 7) Once you run it, you will be prompted with the Database Settings Window
- 8) Click Connect
- 9) Replace `cxxxxx` with your client ID, including the c
- 10) Replace `yyy` with the desired extension
- 11) Replace `zzzz` with the Agent Number set in the agent editor
- 12) Press login

## Web Toolbar Login

- 1) Go to <https://toolbar.intellasoft.net/>
  - 2) Enter the user's Extension (Client ID-Extension Number), Agent Number, and Agent Pin
  - 3) This will bring the agent toolbar up, where the user needs to hit the login button
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