Installation

How to Install IntellaQueue PC Toolbar

1) Download the application.

2) Open your downloads folder

3) Run `intellaQueue-setup.exe`

4) On the IntellaQueue pop-up, hit the install button

5) On the next page check the accept checkbox and let the installation run

6) When this is done, you will have this desktop icon. Run it

7) Once you run it, you will be prompted with the Database Settings Window

8) Click Connect

9) Replace `cxxxxx` with your client ID, including the c

10) Replace `yyy` with the desired extension

11) Replace `zzzz` with the Agent Number set in the agent editor

12) Press login

Web Toolbar Login

1) Go to https://toolbar.intellasoft.net/

2) Enter the user's Extension (Client ID-Extension Number), Agent Number, and Agent Pin

3) This will bring the agent toolbar up, where the user needs to hit the login button

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