

Call Volume Per Queue

(partial)

Field	Description
Date	The date within the date range selected
Queue Name	Name of the queue
Tot Calls	# of calls per queue for the interval selected
Tot Answered Calls	
Avg Answer Speed	
Avg Queue Wait	
Tot Missed Rings	
Tot Duration	Total time of all calls per queue for the interval selected
Avg Duration	Average call duration per call per queue for the interval selected

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