

Agent Logins

Field	Description
Login	Login time for the agent
Logout	Logout time for the agent
Duration	How long the agent was logged in for
Agent First Name	First name of the agent who was logged in
Agent Last Name	Last name of the agent who was logged in
Queue Name	Name of the queue the agent was logged in
Logout Reason	Why the agent was logged out of the queue

Revision #1

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