

Agent Activity

Field	Description
Date	Date and time of the agent activity, either a login or a logout
Agent First Name	First name of the agent involved with the login or logout
Agent Last Name	Last name of the agent involved with the login or logout
Queue Name	Name of the queue the agent was logged in or logged out of
Login / Logout	Either login or logout noting the type of activity

Revision #1

Created 25 March 2024 14:41:48 by Robert Alexander

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