Dialer Activity

Top Section

Field	Type	Description
When		
Started Calls		
Active Calls		
Answered		
Abandoned		
External		
20 Sec Calls		
SLA 20 Sec		
Longest Wait		
Avg Wait		
Avg Answer		
Avg Talk		
Max Talk		
Avg Abandon		

Bottom Section

Field	Type	Description
TIme		
From Name		
From Number		
Agent		
To Name		
To Number		

Field	Type	Description
Answer		
Wait		
Talk		
Duration		
Play		
Save		

Revision #3
Created 2024-03-25 14:12:39 UTC
Updated 2024-08-23 18:39:45 UTC by Andrew Baumes