

Campaign Editor

Campaign Settings

image.png
Image not found or type unknown

Field	Description
Campaign	Campaign containing numbers that have been uploaded
Start Time	Start time campaign was initiated
CallerID	Outbound CallerID for campaign
Strategy	Strategy the dialer will use when attempting outbound dials.
Campaign Type	
Controls	Functions that control the status of the campaign (explained below)

Additional Campaign Settings

image.png
Image not found or type unknown

Field	Description
Desc	Brief description of the campaign
CallerID	Outbound CallerID
Wrap Up Time	Time between calls
Auto Start	
Attempts Per Number	Amount of times the dialer will attempt a number while the campaign is active
Attempts Interval	Amount of time between dialer attempts
Max Simul Dialers	Maximum number of the outbound dial attempts
Dial Timeout	Time that a dialer will attempt a call before going to wrap up

Field	Description
Dialer Agent Ratio	Number of dialers active per number of agents logged in.

Revision #4
Created 25 March 2024 14:02:01 by Robert Alexander
Updated 23 August 2024 18:39:45 by Andrew Baumes