Campaign Dialer Data

Overview

Campaign Dialer Data Options

image.png

Field	Type	Description
ID		
Campaign		
When		
Num Calls		
Answered Calls		
Num Abandons		
Num Busy		
Num Incompletes		
Num Progressives		
Num Predictives		
Min Abandon		
Max Abandon		
Avg Abandon		
Avg Callee Ring		
Min Callee Wait		
Max Callee Wait		
Avg Callee Wait		

Additional Information

image.png

Field	Type	Description
Dialed Number		
Callee Start		
Callee Pickup		
Agent Pickup		
Agent Name		
Case Number		
Disposition		
Result		
Hangup Cause		
Last Hangup Cause		
Last Status		
Num Attempts		
Play		
Save		

Revision #3
Created 2024-03-25 14:05:29 UTC
Updated 2024-08-23 18:39:45 UTC by Andrew Baumes