

# OpenVPN Installation - Windows 7 and Windows 10

## Step 1

- 1) Navigate to: <http://www.intellasoft.net/files/openvpn>
- 2) Select the installer for your system (Win7 or Win10)

[image.png](#)

## Step 2

- 1) Run the installer
- 2) Accept the system changes

[image.png](#)

## Step 3

- 1) Accept the default installation options.

[image.png](#)

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- 2) Uncheck 'Show ReadMe' and click Finish

# Step 4

- 1) Right-click the desktop 'OpenVpn' and go to Properties
- 2) Navigate to 'Compatibility'
- 3) If the option is visible for "Change settings for all users", click this button
- 4) Enable 'Run this program as an administrator'
- 5) Save the changes

[image.png](#)

# Step 5

- 1) Navigate to the Intellasoft Communications Platform -- Web Portal
- 2) Navigate to 'Extensions'

Every connection needs a UNIQUE VPN Configuration. Do not deploy the same VPN Configuration to multiple machines, they will conflict and knock each other offline.

- 3) Click the 'Create VPN Config' button on the lower right-hand corner, under 'Additional Extension Settings'

[image.png](#)

- 6) Refresh the interface using the Refresh icon located near 'New Extension'

[image.png](#)

- 7) Click 'Download VPN Config'

- 8) The file matching the selected extension will be downloaded. In this example, it will be 6200.zip

# Step 6

Deploy the <YourServerName>.ovpn file to the **Client** machine by placing it in the `C:\Programs\Files\OpenVPN\config` directory on the **Client** machine.

You will need Administrator privileges to place the file in this location

## Step 7

- 1) Launch OpenVPN
- 2) Right-click the TaskBar and go to 'Taskbar Settings'
- 3) Under 'Notification area' choose: 'Select which icons appear on the taskbar'
- 4) Set OpenVPN GUI for Windows to 'On'
- 5) Close the settings

## Step 8

- 1) Right-click on the OpenVPN GUI Icon in the System Tray. This is the LCD/Monitor Icon with a lock next to it.
- 2) Click 'Connect'

[image.png](#)

[image.png](#)

## Step 9

- 1) Once the VPN is successfully connected. The client IP address should pop up next to the OpenVPN Icon
- 2) Installation is now completed. The client computer can now access vpn-enabled resources.
- 3) Assuming there is an associated SoftPhone application to go along with the OpenVPN connection.

Instruct the user to:

- 1) Start PC
- 2) Start OpenVPN - Wait for connection

3) Start Soft Phone Application

# Troubleshooting

## VPN Connection Failure

1) Right Click the OpenVPN Icon, click 'View Log'

2) Send the log to Technical Support

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